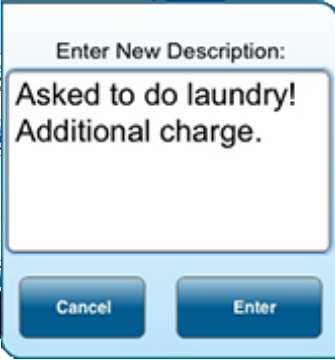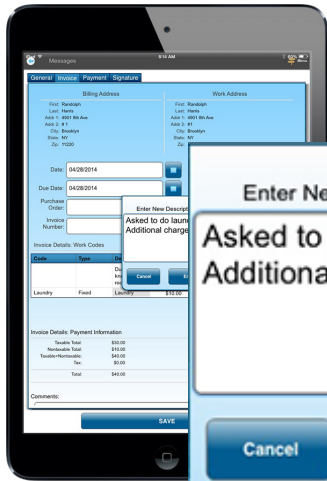# Thoughtful Systems NEWS

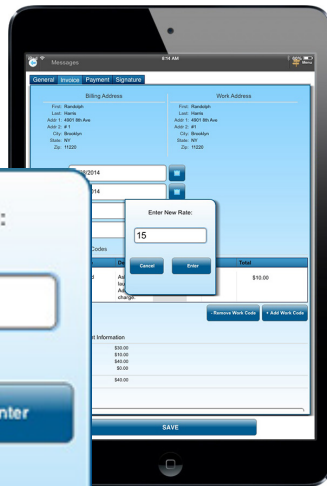## Spotlight: New Mobile App Features

SM-Mobile App has a suite of new features to help you organize your business. They help you optimize control the same way **Scheduling Manager** for the desktop has for years. Take a look at our new features and see how they can help you:

- **Invoice descriptions are now fully editable.** If an employee gets asked to do a job on the spot, they can add details to to an invoice to describe the specifics. This is very useful for a business with a with variety of open-ended tasks.
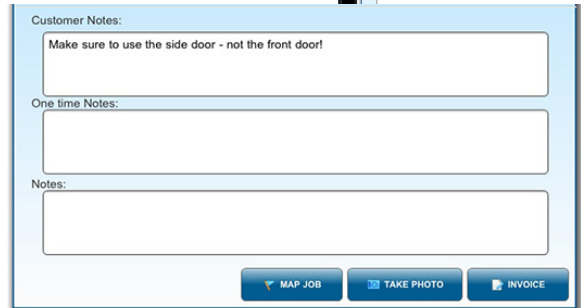
Any additional work done for a client or customer is easily recorded.

- **A supplemental invoice editing feature** is the ability to change prices to reflect the changes to the work codes for any job. If you set different price rates for services on demand, your employee can create an estimate on the spot.

- **Customer notes are now easily readable and editable.** Now all of your employees can keep track of correspondence and interactions with your clients or customers on the spot. With instant access to the **SM-Mobile App**, no customer interaction is forgotten. Once changes are made, they're reflected in the customer's profile, keeping you and all of your other employees in the loop with any new developments.

What this means for your business

SM-Mobile lets you take your business with you. These new features will help you identify customer needs and build a better relationship through all interactions; Either from the office with the desktop version of **Scheduling Manager Gemini**, or in the field with the **SM-Mobile App**.
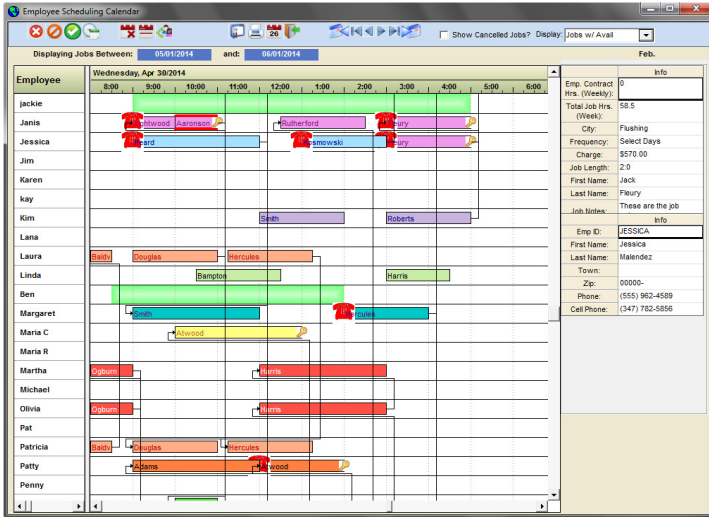
When your employees use our mobile app, they can check in to a job site once they arrive and check out once the job is complete. They can make sure they're on schedule and help you gather valuable business intelligence on the spot, always keeping you aware of the relationship between your business and your customers.

Call now to order, or to get your free trial!

Thoughtful Systems NEWS

May 2014

Scheduling Manager Gemini: Employee Scheduling Calendar

The Employee Scheduling Calendar offers you yet another way to view your jobs, and perform all other operations on your appointment calendar. You can add jobs, view all job details, move jobs, delete or edit jobs or assign to a different employee just by dragging the job from one employee to another.

You can easily see which employees are working together – a line will join the two appointment bars.

You can also see which employees are available at any particular time – see the green bars on the image, which indicate availability, and the pink bars which shows the employee is not available, so you can assign or reschedule team members for specific jobs.

There are many other useful features available, making this into a powerful tool which can be used for all your scheduling needs.

iTunes   Google

Credit Card Processing

The Credit Card Processing Module allows you to receive payments from within the *Scheduling Manager*, very easily. This is a huge time saver, and a great organizational tool.

Enter a customer's credit card details once, and the information is saved on a secure server – you retain the last 4 digits of the card, ensuring data security. Then, when you complete a job for the client, the payment is automatically recorded. Then, you run the credit card processing utility and all outstanding charges are run, and the money is soon in your bank! Very fast! Very convenient!

"I found the credit card feature to be a huge time saver. Before we had it, I had to have someone manually running through all the credit card charges each night – it would take hours. Now, with the credit card processing feature, all is done in a few minutes each evening. This has saved us more than the entire cost of the software!"

[Miriam Kahn, Today's Maid, Brooklyn, NY]

One more reason to try our Mobile App: SM-Sync

Periodically update your customer information without the need for constant internet access. This improved functionality adds ease of use and reduces server costs. With uploading and downloading happening only when you decide, *SM-Sync* allows for the spread of data between the desktop and mobile versions that doesn't need 24/7 upkeep.

Call now to learn more and activate your mobile app capabilities!

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