

Safeway Exterminating Company  
4910 Washington Blvd.  
Beaumont, Texas 77707  
409-866-7152

March 31, 2009

To Whom It May Concern:

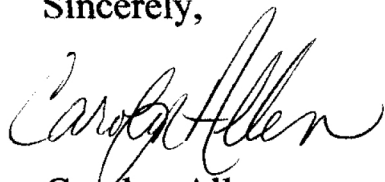
Safeway has been using the Scheduling Manager computer program now for approximately two years.

The support and technical help that our business receives from Thoughtful Systems is above and beyond. Anytime we call them for assistance they are happy to help us and do not make us feel like we are total idiots. They always have a happy and helpful attitude.

When we first got the program there were a few little glitches that we needed to change to better fit our company. After calling Thoughtful Systems they got those glitches taken care of for us and downloaded them to our computers without hesitation.

I would recommend Thoughtful Systems and The Scheduling Manager Program to any business. If at first this system does not quite fit your needs just let the helpful people at Thoughtful Systems know and they will be happy to customize your program to your needs.

Sincerely,



Carolyn Allen  
Office Manager