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To Whom It May Concern:

We have recently upgraded to Scheduling Manager, which proved to be a great asset for our company. My business has grown tremendously since then.

We are now using your software at both our Virginia and Maryland branches. We presently have 30 employees and clean 250 – 275 houses per week in Virginia, and the Maryland branch is growing fast. We never could have grown as fast as we have or managed this kind of volume without your program. It has enabled us to easily manage job scheduling, accounts receivable, payroll, and print job tickets among many other things.

Thoughtful Systems technical staff, including Murray Gordon have been extremely helpful in modifying, updating and improving the program to meet our specific needs. For instance, when we needed a specific style of job ticket to be produced, they provided us with a new version of the program including the new job ticket, at a very reasonable cost.

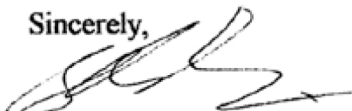
Thoughtful Systems has also shown a commitment to improving the program. Some years ago, my staff could no longer share one computer, so we were provided with a network version of the program so we could use five computers simultaneously.

Thoughtful Systems support people have been accessible in answering questions as they arise. I highly recommend the Scheduling Manager for any housecleaning business. My success as an “independent” cleaning service would not have been possible without the help of the Scheduling Manager program.

We are also now using the Scheduling Manager for our pet – walking business.

Please feel free to call me if you would like to discuss further.

Sincerely,



Sean Rashid