December 22, 2005

Re:

Thoughtful Systems, Inc.

To Whom It May Concern:

Help at Home has been using the Scheduling Manager program from Thoughtful Systems for the past three years. The support staff has been very responsive and has always handled any problems in a timely fashion. We needed a very specific invoicing format and Thoughtful Systems was able to work with us to customize the scheduling manager program to meet our needs.

I highly recommend the Scheduling Manager Program. It has simplified our scheduling and billing tasks and saved Help at Home countless hours of work.

Sincerely.

Steven Horenstein

Owner