



# H & H SECURITY SYSTEMS INC.

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Martin Menack  
Thoughtful Systems, Inc.  
3030 Emmons Ave  
Suite 1A  
Brooklyn, NY 11235

Dear Martin,

Since we have been using the Scheduling Manager to manage our security business for quite a while, I wanted to let you know I am very pleased with the system and the service from Thoughtful Systems.

With a large customer base, we have been able to manage our job scheduling and accounts receivable efficiently by using the Scheduling Manager. I have found it to be user friendly and a huge step up from a manual system. We like being able to access the detailed customer information easily.

The feature that we find especially useful, is the automatic monthly billing feature. We can generate statements and invoices each month for all of our three thousand customers with one hit of a button. It is saving us a tremendous amount of time and effort, and we can no longer imagine operating our business without it.

Technical support services are also excellent. You are always available to answer any questions that may arise. The technical staff is friendly and efficient, and it's been a pleasure working with them.

I highly recommend the Scheduling Manager to any security business that is looking for an efficient and reliable software.

Thank you,

H & H Security Systems, Inc.

Howard Krieger  
President